



WHAT'S STAYING **THE SAME**

Welcome to the NuMark Family. Enclosed you will find important information, key dates, and action items to help ensure a smooth transition during our upcoming system conversion.

nscu.org
numarkcu.org

What's Staying the Same

Branch Locations

All NorthStar branches will remain open and staffed with the same friendly faces you've come to know and love.

Shared Branching

Access to shared branching via the CO-OPSM Network continues.

Community Support

NuMark will continue to support community activities and sponsorships established by NorthStar in the past.

Credit Cards

Terms and conditions will remain unchanged. Statements will now arrive with the NuMark Credit Union logo. Additionally, you will receive a NuMark branded credit card when your current card expires.

Online Bill Pay

While we will be shifting to NuMark Online, our online bill pay provider is staying the same. This means all of your payees and payment information will be retained.

Safe Deposit Boxes

The cost, location, and keys for existing safe deposit rentals will remain the same.

Loans

Terms, payment amounts, and rates on existing loans will remain unchanged.

Certificates of Deposit

All Share Certificates and IRA Certificates will maintain their existing terms including interest rate, early withdrawal penalty, and grace period until maturity. Unless you provide notification otherwise, your Share Certificates and IRA Certificates will automatically renew. You will be notified of your maturity date, renewal term, interest rate, and any new terms prior to maturity. You will have a grace period following maturity in which you can make changes.