



KEY DATES TO REMEMBER

Welcome to the NuMark Family. Enclosed you will find important information, key dates, and action items to help ensure a smooth transition during our upcoming system conversion.

nscu.org
numarkcu.org

Key Dates to Remember

Date	What's Happening								
Friday 1/1/21	NuMark & NorthStar Merger Date.								
Week of Monday 2/15/21	Members will begin receiving new NuMark debit cards for use beginning 3/1/2021.								
Friday 2/26/21	<p>All branches will be open standard business hours.</p> <p>At approximately 3:00 a.m. on 2/26/2021, online banking, mobile banking, audio teller, and shared branching will no longer be available for NorthStar members. Services will be restored with NuMark Credit Union beginning at approximately 3:00 a.m. on 3/1/2021.</p> <p>At approximately 3:00 a.m. all NorthStar debit cards will experience temporary limit reductions as illustrated below. Temporary card limits will be in effect until approximately 3:00 a.m. on Monday morning, 3/1/2021, at which point you should begin using your NuMark debit card.</p> <p>Please plan your cash needs accordingly and have a back-up payment method on hand such as a NorthStar credit card.</p> <table border="1" data-bbox="472 1434 1344 1875"> <tbody> <tr> <td data-bbox="472 1434 862 1528">\$500 for purchases; \$310 for ATM withdrawals</td> <td data-bbox="862 1434 1344 1528">From 3:00 a.m. on 2/26/2021 to 2:00 p.m. on 2/26/2021</td> </tr> <tr> <td data-bbox="472 1528 862 1633">\$500 for purchases; \$310 for ATM withdrawals</td> <td data-bbox="862 1528 1344 1633">From 2:01 p.m. on 2/26/2021 to 2:00 p.m. on 2/27/2021</td> </tr> <tr> <td data-bbox="472 1633 862 1749">\$500 for purchases; \$310 for ATM withdrawals</td> <td data-bbox="862 1633 1344 1749">From 2:01 p.m. on 2/27/2021 to 2:00 p.m. on 2/28/2021</td> </tr> <tr> <td data-bbox="472 1749 862 1875">\$500 for purchases; \$310 for ATM withdrawals</td> <td data-bbox="862 1749 1344 1875">From 2:01 p.m. on 2/28/2021 to approximately 3:00 a.m. on 3/1/2021</td> </tr> </tbody> </table>	\$500 for purchases; \$310 for ATM withdrawals	From 3:00 a.m. on 2/26/2021 to 2:00 p.m. on 2/26/2021	\$500 for purchases; \$310 for ATM withdrawals	From 2:01 p.m. on 2/26/2021 to 2:00 p.m. on 2/27/2021	\$500 for purchases; \$310 for ATM withdrawals	From 2:01 p.m. on 2/27/2021 to 2:00 p.m. on 2/28/2021	\$500 for purchases; \$310 for ATM withdrawals	From 2:01 p.m. on 2/28/2021 to approximately 3:00 a.m. on 3/1/2021
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Date	What's Happening
Saturday 2/27/21	<p>All NorthStar branches will be closed for system conversion. They will reopen on Monday, 3/1/2021 with standard business hours. As a reminder, online banking, mobile banking, audio teller, and shared branching will no longer be available for NorthStar members. Services will be restored with NuMark Credit Union beginning at approximately 3:00 a.m. on 3/1/2021.</p>
Monday 3/1/21	<p>You should begin using your NuMark debit card and destroy your NorthStar debit card.</p> <ul style="list-style-type: none">▪ You will be pre-registered for NuMark Online and mobile banking and can login at www.numarkcu.org. For security purposes, your temporary password will be communicated the week before conversion.▪ If you have not yet downloaded NuMark Mobile, you can access it through the Google Play Store or the Apple App Store. You will now be able to login using your online banking credentials.▪ You will want to update the debit card you have on file with any mobile wallet or person-to-person payment services you currently use. (i.e. Venmo, CashApp, PayPal, etc.) Members will now have access to Apple Pay, Samsung Pay, and Google Pay through NuMark Credit Union.▪ You will need to update the debit card you have on file for any recurring purchases so they now bill your NuMark debit card.