



## Getting Ready for Conversion

In order for you to be able to take advantage of all of our products and services, we need to bring all accounts into our system. In order to make this a smooth transition, there may be steps you need to take. Please review the Key Action Items in the Timeline below.

Date	Key Action Items
<p><b>June 2023</b></p>	<ul style="list-style-type: none"> <li>• Online Bill Pay access ends at approximately 7:00 AM on Friday, June 30<sup>th</sup>. Be sure to collect any information you need the bill pay system during the month of June. Consider saving/printing payee information (account number, payment address, payment date), statements, proof of payment, or any other information you may wish to retain for your records. <b>Neither Pioneer State Bank nor NuMark will have access to this information after June 30<sup>th</sup>.</b></li> <li>• Online and Mobile Banking will be taken offline the afternoon of July 7, 2023. Please print your account history, statements, recurring transfers, or any other information you wish to retain before July 7<sup>th</sup>.</li> </ul>
<p><b>Week of June 19<sup>th</sup> and June 26<sup>th</sup> 2023</b></p>	<ul style="list-style-type: none"> <li>• If you have an active Pioneer State Bank debit card, your NuMark debit card will arrive sometime during the week of June 18<sup>th</sup> or June 26<sup>th</sup>.</li> <li>• Activate your NuMark debit card and set your PIN number upon receipt.</li> <li>• Keep your NuMark Visa debit card safe until Monday, July 10, 2023, when your card is linked to your NuMark checking account.</li> <li>• A letter will be sent with specific debit card information.</li> <li>• Didn't receive a card? Visit us on or after July 10<sup>th</sup> and a card can be issued on the spot!</li> </ul>
<p><b>Week of June 26<sup>th</sup> 2023</b></p>	<ul style="list-style-type: none"> <li>• If you haven't already, remember to print any information you wish to retain from online banking, mobile banking or bill pay. Bill Pay will no longer be available beginning around 7:00 AM on June 30<sup>th</sup>. Consider printing payee information, statements, proof of payment or any other information you may wish to retain for your records. <b>Neither PSB nor NuMark will have access to this information after June 30<sup>th</sup>.</b></li> <li>• Online and Mobile Banking will be taken offline the afternoon of July 7, 2023. Please print any account history, statements, recurring transfers, or any other information you wish to retain before July 7<sup>th</sup>.</li> </ul>
<p><b>Thursday, June 29<sup>th</sup> 2023</b></p>	<ul style="list-style-type: none"> <li>• <b>LAST CHANCE TO PRINT BILL PAY INFORMATION.</b> Access to online bill pay will end on Friday June 30<sup>th</sup> at approximately 7:00 AM.</li> <li>• <b>Remember, payments scheduled through July 7<sup>th</sup> will be paid. Payments that are pending or scheduled after July 7<sup>th</sup> will be cancelled.</b></li> <li>• Consider printing payee information, statements, proof of payment, or any other information you may wish to retain for your records. Neither PSB or NuMark will have access after June 30<sup>th</sup>.</li> </ul>
<p><b>Friday, June 30<sup>th</sup> 2023</b></p>	<ul style="list-style-type: none"> <li>• Access to online bill pay will discontinue on Friday, June 30<sup>th</sup> at approximately 7:00 AM.</li> </ul>

	<ul style="list-style-type: none"> <li>• <b>Remember, payments scheduled through July 7<sup>th</sup> will be paid. Payments that are pending or scheduled after July 7<sup>th</sup> will be cancelled.</b></li> <li>• Online and Mobile Banking will be taken offline the afternoon of July 7, 2023. Please print any account history, statements, recurring transfers, or any other information you wish to retain before July 7<sup>th</sup>.</li> </ul>
<b>Friday, July 7<sup>th</sup> 2023</b>	<ul style="list-style-type: none"> <li>• Pioneer State Bank branches will close at 3:00 PM on Friday, July 7<sup>th</sup> to allow time for the conversion process.</li> <li>• PSB online and mobile banking will be taken offline at approximately 2:30 PM on Friday, July 7<sup>th</sup>. This is your last opportunity to print any information from the PSB platform.</li> <li>• <b>All bill payments scheduled through July 7<sup>th</sup> will be paid. Payments that are pending or scheduled after July 7<sup>th</sup> will be cancelled.</b></li> <li>• Pioneer State Bank's core system will be taken offline after 2:30 PM on Friday, July 7<sup>th</sup>.</li> <li>• PSB debit cards will be functional during this time.</li> </ul>
<b>Saturday, July 8<sup>th</sup> 2023</b>	<ul style="list-style-type: none"> <li>• Pioneer State Bank branches will be closed due to the conversion process.</li> <li>• <b>Pioneer State Bank debit cards will be functional during this time.</b></li> </ul>
<b>Monday, July 10<sup>th</sup> 2023</b>	<ul style="list-style-type: none"> <li>• Your NuMark Debit Card will begin working between 3:00 AM and 6:00 AM.</li> <li>• Congratulations! You now have access to over 55,000 FREE ATMS through Allpoint, CO-OP and NuMark.</li> <li>• Your Pioneer State Bank debit card is no longer active, so you can properly destroy this card or bring it to a branch location for proper destruction.</li> <li>• Register for NuMark Online, download and log into the NuMark Mobile App using the same credentials as NuMark Online (remember to set biometrics for easy future logins), register for Bill Pay (enter payees, schedule payments).</li> <li>• You now have access to all NuMark branches and Shared Branching locations.</li> <li>• <b>Legacy Pioneer State Bank branches will open late on Monday, July 10, 2023, to allow time for the tellers and bankers to complete the final steps of the conversion process.</b></li> <li>• Register for e-statements.</li> </ul>
<b>July 22<sup>nd</sup> 2023</b>	<ul style="list-style-type: none"> <li>• <b>Join us for Shred Day from 9:00 AM to 11:45 AM at the Earlville Branch.</b></li> <li>• Shred up to two paper boxes of papers and electronics.</li> <li>• The perfect time to get rid of old personal documents.</li> <li>• Closed bags and boxes with lids only.</li> <li>• Tube televisions, cloth or metal items, glass, monitors, and clothing are not accepted.</li> </ul>
<b>August 2023</b>	<ul style="list-style-type: none"> <li>• Would you like to do more with your money?</li> <li>• Schedule time with your favorite NuMark team member to make sure you are making the most of your membership!</li> </ul>