



PIONEER STATE BANK

[DATE]

[NAME]

[ADDRESS]

Dear Pioneer State Bank Customer,

As you are likely aware, Pioneer State Bank agreed to sell all of its assets and liabilities to NuMark Credit Union (NuMark). You are receiving this letter because you maintain one or more loans or deposit accounts with Pioneer State Bank as of March 30, 2023.

In January 2023, you received in the mail a joint notice from Pioneer State Bank and NuMark addressing many of the questions our customers might have regarding the sale of your deposits and loans to NuMark. We hope you found the notice to be informative.

The purpose of this letter is to notify you that the sale of Pioneer State Bank's assets and liabilities to NuMark was completed as of the close of business on March 31, 2023. As a result of the sale, the deposits you maintained with Pioneer State Bank are now held by NuMark and are insured by the National Credit Union Share Insurance Fund (NCUSIF) up to the applicable limits established by the NCUSIF. Additionally, any loans held by Pioneer State Bank are now owned by NuMark.

The next time you visit Pioneer State Bank offices, you will notice that the signage has changed to reflect that the office now belongs to NuMark. You should continue to transact business at all former Pioneer State Bank locations until the integration is completed. You will not be able to use any of NuMark's other branches until such time as we advise that integration has been completed.

Should you have any questions regarding your deposit accounts or loans, please do not hesitate to call Cristen Austgen, Vice President of Member Service of NuMark at 815-729-3211 or send an email to ask@numarkcu.org. We thank you for having given Pioneer State Bank the opportunity to serve your banking needs.

Sincerely,

Michael Stevens
Chief Executive Officer
Pioneer State Bank



NUMARK
CREDIT UNION

SERVING FORMER PIONEER STATE BANK CUSTOMERS

137 S. Main St., P.O. Box 547, Earlville, IL 60518



PIONEER
STATE BANK

PRESORTED
FIRST CLASS
U.S. POSTAGE
PAID
PERMIT NO. 930
CAROL STREAM, IL

Important Account Information Enclosed.

