



<<Date>>

<<Name>>

<<Street Address>>

<<City>>, <<State>> <<ZIP>>

Dear Pioneer State Bank Customer,

We are pleased to announce the purchase and assumption of the assets and liabilities of Pioneer State Bank ("Pioneer") by NuMark Credit Union ("NuMark").

This letter serves to officially notify you about the purchase and acquisition as well as a change in deposit insurance coverage from the Federal Deposit Insurance Corporation (the "FDIC") to the National Credit Union Administration (the "NCUA"). We have included a chart comparing FDIC and NCUA insurance coverage in the special insert enclosed with this letter. We have also included with this letter a copy of NuMark privacy policy.

Purchase and Acquisition Date

The acquisition is expected to close on January 31, 2023, pending regulatory approval, including by the Illinois Department of Financial and Professional Regulation, Division of Banks, the Federal Deposit Insurance Corporation ("FDIC"), the Credit Union Section of the Illinois Division of Financial Institutions and the National Credit Union Administration ("NCUA"). On the closing date, when NuMark purchases and assumes all of Pioneer's loans and deposits, all customers of Pioneer will automatically become members of NuMark.

Products and Services

You may notice that the signage associated with Pioneer will transition to NuMark Credit Union. While you eventually will be able to conduct banking at all nine (9) of NuMark's physical branch locations, you will need to conduct in-person banking at existing Pioneer branch locations until your account has been combined with NuMark's records and systems. This conversion has been tentatively scheduled for July 7, 2023.

All new NuMark members are required to have a share account with a balance of \$5.00. The share account is a savings account. For any Pioneer customer that does not have a current savings account, NuMark will open and fund a non-transaction share account with a balance of \$5.00.¹

Despite the acquisition, you will retain access to all of your deposit accounts and other banking products and services (such as debit cards, credit cards, lines of credit, and other services). All direct deposits (social security, payroll, etc.), automatic withdrawals or transfers, and any transactions (debit card transactions or checks) will continue to process and post to your account without further action by you.

There will be no additional changes in your loans, loan servicing, banking products or services, or account numbers / structure until systems integration is completed at a later date. You will be provided a minimum of thirty (30) days prior notice of any scheduled account changes.

NuMark also has surcharge-free ATM machines at eight (8) of its branches as well as access to surcharge-free ATM machines located throughout the country including in various locations of Walgreens, Circle K, 7-Eleven, Speedway and CVS stores throughout Aurora, Naperville and the surrounding areas.

Deposit Insurance (FDIC and NCUA)

After the closing date, your deposits will be insured by the National Credit Union Share Insurance Fund ("NCUSIF") and not by the FDIC. All your current deposits will continue to be federally insured up to \$250,000 for each account category through the NCUA, who administers the NCUSIF. At no time during the transition from FDIC to NCUA will your deposits be uninsured. At the end of this letter is a chart comparing FDIC and NCUA insurance coverage.

Pioneer is required by FDIC regulation 12 CFR 307.3 to inform you that the insured status of deposits at Pioneer, under the provisions of the Federal Deposit Insurance Act, will terminate after the sale to NuMark is finalized. Insured deposits in Pioneer will continue to be insured by the FDIC, to the extent provided by law, until their insured status is terminated, and they are insured by NCUSIF. It is expected that Pioneer will hold no deposits and will immediately begin the process of terminating its deposit insurance after the closing of the sale.

Interruption in Service

All Pioneer locations will remain open to continue serving you during normal business hours. In addition, all bank ATMs will remain available, and you will continue to have access to property in your safe deposit box. Employees you know from Pioneer will continue to serve you as employees of NuMark. Please see our special insert to answer any additional questions you might have about your account access. We have also enclosed a copy of NuMark's privacy policy. If you are a customer of Pioneer and would like to discuss the acquisition, please contact Michael Stevens of Pioneer, at 815-246-9318.

NuMark expects to continue to offer substantially similar products and services as Pioneer after the transition. In the meantime, learn more about us and our products and services at www.numarkcu.org. In addition, all Pioneer branches will remain open following the transition to continue to serve you and you will continue to have uninterrupted access to property in your safe deposit box.

¹ Customers for whom such accounts are opened may withdraw the \$5.00 and/or close such account without any fee, penalty or requirement that the \$5.00 be repaid to NuMark.

NuMark will continue to send communications detailing various aspects of the transition of your accounts, including detailed instructions for the transition.

NuMark is thrilled to be joining with Pioneer, and we look forward to the chance to meet and get to know many of you soon. If you have any questions about the acquisition, please feel free to contact either financial institution:

NuMark Credit Union
815-729-3211

Pioneer State Bank
815-246-9318

Sincerely,

Lloyd M. Fredendall
NuMark Credit Union
President and Chief Executive Officer

Michael R. Stevens
Pioneer State Bank
Chief Executive Officer

Enclosures

NCUA and FDIC Insurance Compared

Insurer	Single Account – one owner	Joint Account – more than one owner	Retirement Accounts – includes IRAs	Revocable Trust Accounts	Corporation, Partnership, and Unincorporated Association Accounts	Government Accounts
NCUA	\$250,000 per owner	\$250,000 per co-owner	\$250,000 aggregate for Roth and Traditional; \$250,000 for Keogh. All IRA coverage is separate and in addition to coverage for other credit union accounts.	\$250,000 per owner per beneficiary up to 5 beneficiaries (Coverdell Education Savings Accounts insured in this category.)	\$250,000 per corporation, partnership or unincorporated association	\$250,000 per official custodian
FDIC	\$250,000 per owner	\$250,000 per co-owner	\$250,000 per owner	\$250,000 per owner per beneficiary up to 5 beneficiaries	\$250,000 per corporation, partnership or unincorporated association	\$250,000 per official custodian

FACTS

WHAT DOES NUMARK CREDIT UNION

DO WITH YOUR PERSONAL INFORMATION?

Why?

Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do.

What?

The types of personal information we collect and share depend on the product or service you have with us. This information can include:

- Social Security number and income
- account balances and transaction history
- payment history and employment information

When you are *no longer* our customer, we continue to share your information as described in this notice.

How?

All financial companies need to share members' personal information to run their everyday business. In the section below, we list the reasons financial companies can share their members' personal information; the reasons NuMark Credit Union chooses to share; and whether you can limit this sharing.

Reasons we can share your personal information	Does NuMark Credit Unionshare?	Can you limit this sharing?
For our everyday business purposes— such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus	Yes	No
For our marketing purposes— to offer our products and services to you	Yes	No
For joint marketing with other financial companies	Yes	No
For our affiliates' everyday business purposes— information about your transactions and experiences	No	We don't share
For our affiliates' everyday business purposes— information about your creditworthiness	No	We don't share
For nonaffiliates to market to you	No	We don't share

Questions?

Call 815-729-3211 or go to www.numarkcu.org

Who we are

Who is providing this notice?

NuMark Credit Union

What we do

How does NuMark Credit Union protect my personal information?

To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings.

How does NuMark Credit Union collect my personal information?

We collect your personal information, for example, when you

- open an account or apply for a loan
- pay your bills or use your debit card
- provide account information or give us your contact information

We also collect your personal information from others, such as credit bureaus, affiliates or other companies.

Why can't I limit all sharing?

Federal law gives you the right to limit only

- sharing for affiliates' everyday business purposes—information about your creditworthiness
- affiliates from using your information to market to you
- sharing for nonaffiliates to market to you

State laws and individual companies may give you additional rights to limit sharing.

Definitions

Affiliates

Companies related by common ownership or control. They can be financial and nonfinancial companies.

- *NuMark Credit Union has no affiliates.*

Nonaffiliates

Companies not related by common ownership or control. They can be financial and nonfinancial companies.

- *NuMark Credit Union does not share with nonaffiliates.*

Joint marketing

A formal agreement between nonaffiliated financial companies that together market financial products or services to you.

- *Our joint marketing partners include investment companies, insurance companies and credit card companies.*

Other important information



NUMARK
CREDIT UNION

WHERE YOU ARE FAMILY

P.O. Box 2729

Joliet, IL 60434-2729



PIONEER
STATE BANK

Important Pioneer Bank Account Information Enclosed.

